FOCUS ON THE "PERFORMANCE MEASUREMENT AND THE ORYX® INITIATIVE" CHAPTER



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In January 2013, Joint Commission Resources (JCR) launched its credential for accreditation professionals—Certified Joint Commission Professional (CJCP®). <u>CJCP exams</u> are offered quarterly (January, April, July and October) at a location near you.

To help candidates prepare for the CJCP examination and understand what to expect, this column features sample questions similar to those that appear on the examination. The answer key on page 10 provides the context for the correct answer. All of the CJCP examination questions are multiple choice, offering three possible choices from which you should pick the BEST answer. Also, the examination does not have any true/false questions or include any answers that are "All of the above" or "None of the above." Please note the questions that follow are NOT actual examination questions; they are simply indicative of the types of questions a candidate may see on the exam. For more information on CJCP, or other products to help you prepare for the exam such as live events, workbooks, or online education learning modules, visit www.jcrinc.com/cjcp-certification/. You may also e-mail questions directly to cjcp @jcrinc.com.

ABOUT THE "PERFORMANCE MEASUREMENT AND THE ORYX® INITIATIVE" CHAPTER

The use of performance measures and performance measure data are essential to the credibility of any modern evaluation activity. The Joint Commission's ORYX® initiative integrates the use of performance measurement data into the standards-based survey and accreditation process. The use of ORYX performance measure data in the survey process, those data supplement and help guide the survey process by providing a more defined objective for the accreditation survey. The Joint Commission's ORYX performance measurement requirements also are intended to support Joint Commission—accredited hospitals in their quality improvement efforts through the continuous monitoring of actual performance and by helping guide and stimulate continuous improvement.

Hospitals and The Joint Commission use ORYX data to continuously assess key performance areas. In addition, ORYX data are applied in the accreditation process (see "Use of Performance Measure Data" on page PM-7 in the accreditation manual).

ORYX performance measure data reported by hospitals provide surveyors with specific information about a hospital's performance in important care, treatment, and services areas and the hospital's ability to effect change in clinical processes. ORYX core measure data are one of the key data elements included in a hospital's Quality Report.

SAMPLE QUESTIONS

- 1. Patients and their families can view an accredited health care organization's performance data on core measures on which of the following websites?
 - a. www.qualitycheck.org
 - b. www.centerfortransforminghealthcare.org
 - c. www.jcrinc.com
- 2. Which of the following is NOT an option for accredited hospitals meeting their ORYX measure reporting requirements?
 - a. Vendor submission of quarterly data on six sets of chart-abstracted measures
 - b. Vendor submission of data on six sets of electronic clinical quality measures (ECQMs)



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- c. Self-guided submission of data on six sets of ECQMs via the portal on the hospital's Joint Commission Connect™ extranet site
- 3. Accredited general medical/surgical hospitals with an average daily census of greater than how many patients must select the required minimum number of core measure sets and submit data to The Joint Commission?
 - a. 100 patientsb. 10 patients

 - c. 50 patients



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ANSWER KEY

- 1. The correct answer is "A." The inclusion of core measure information on The Joint Commission's Quality Check® website provides a wide array of audiences with valuable information on hospital performance on the core measures while providing Joint Commission—accredited hospitals with the opportunity to distinguish themselves among other hospitals based on their performance on the core measures and measure sets. No core measure data are provided on the website for the Joint Commission Center for Transforming Healthcare, and answer "C" (www.jcrinc.com) is JCR's website.
- 2. The correct answer is "C." Accredited hospitals will have the flexibility of meeting their ORYX measure reporting requirements through one of the following options:
 - Vendor submission of quarterly data on six sets of chart-abstracted measures
 - Vendor submission of data on six sets of electronic clinical quality measures (eCQMs) (Note: Not all vendors will qualify for this option.)
 - Vendor submission of data on six sets of measures using a combination of chartabstracted measure sets and eCQM measure sets (Note: Not all vendors will qualify for this option.)

No portal exists for the self-submission of ORYX data on the Joint Commission Connect extranet. Visit the "2016 Flexible ORYX® Performance Measure Reporting Options" posted on The Joint Commission website at

http://www.jointcommission.org/performance_measurement.aspx, for a detailed explanation of the three options. To find a complete list of available core measure sets, visit http://www.jointcommission.org/core_measure_sets.aspx.

3. The correct answer is "B." Accredited general medical/surgical hospitals with an average daily census of greater than 10 inpatients must select the required minimum number of core measure sets and submit monthly data collected on a quarterly basis to The Joint Commission through a Joint Commission–listed vendor that meets The Joint Commission's requirements for inclusion in the accreditation process.

Hospitals must formally select and notify The Joint Commission of their chosen core measure set(s) and the associated listed vendor. If the hospital serves patient populations with conditions that correspond with those addressed by six or more core measure sets, the hospital must select a minimum of six of the available measure sets and submit data to The Joint Commission on all the applicable measures in the measure set via its selected vendor.

Hospitals with 300 or more births per year also are required to include the perinatal care (PC) measure set among its selection of core measure sets for which data must be collected on all measures in the measure set and submitted to The Joint Commission.

